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## Workforce Innovation and Opportunity Act Title I Services

- WIOA Title I addresses the needs of job seekers who are adults, dislocated workers, and youth.
- Title I of WIOA seeks to provide universal access to employment and training programs through a nationwide network of one-stop centers administered through state and local WDB's. WIOA Title I provides federal funding to support the provision of individual training and support services, establishes a governance and operations infrastructure, and sets performance and accountability standards for Title I funded programs.

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## Workforce Innovation and Opportunity Act Title I Services – An Overview

**How this translates for the end user (Jobseekers and Employers):**

- Customers are able to conveniently access the employment, education, training, and information services they need at a single location in their neighborhoods.
- Customers have choices in deciding the training program that best fits their needs and the organizations that will provide that service, and have control over their own career development.
- Employers are able to post employment opportunities on the PA CareerLink<sup>®</sup> website, known as Job Gateway<sup>®</sup>
- Businesses/ employers provide information, leadership, and play an active role in ensuring that the system prepares people for current and future job opportunities.

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### WIOA Eligible Customers Have More Options and Services Available To Them Than Non-WIOA-Eligible Customers

In order to receive Intensive Services or receive Training Funding:

- an individual needs to have a WIOA registration completed and become verified as eligible by WIA staff.

WIOA eligibility is determined by either:

- family income (235% of poverty level) or;
- if they meet the definition of a Dislocated Worker (anyone who is receiving or has exhausted their UC benefits)



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### Adult/Dislocated Worker Program Income Eligibility

**Must provide: Adult/DW: Eligibility criteria**

- Valid driver's license or photo ID card
- Social Security card for all family members
- Birth Certificates for all family members
- Proof of any/all income for all household members over the past six months
- If receiving public assistance, proof of receiving food stamps
- All males born after 1/1/1960 are required to register for selective services.

**Dislocated Worker Eligibility: Individuals must provide:**

- Valid driver's license or photo ID card
- Social Security card
- Birth Certificates
- Unemployment Compensation documentation
- All males born after 1/1/1960 are required to register for selective services.



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## Core Services: All PA CareerLink Customers

### Workshops

- Resume Rescue
- Interviewing Skills
- Why is Finding a Job Taking so Long?
- Intro to Computers
- PA CareerLink® Orientation
- Job Gateway
- WIOA Orientation

Services beyond this point require WIOA eligibility.

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## WIOA Intensive Services\*

- **WorkKeys Assessments**
  - Measures mathematics, locating information, and reading for information
- **Job Clubs**
  - Participants attend a structured job-seeking support club 1 day each week for 8 weeks.
  - **Individual Employment Development Plan**
- **Case Management/Counseling/Job Referrals**
- **Velsoft Training** — Work Readiness- a 40 hour, interactive soft skills program created with input from area industry partners.

\*Subject to availability


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## Subsidized Training Services for WIOA Participants

<b>OJT: On the Job Training</b>	<b>ITA: Individualized Training Account</b>
<ul style="list-style-type: none"> <li>a program that offers a training wage incentive to employers, encouraging them to hire WIOA-eligible candidates for their jobs.</li> <li>Up to 50% wage reimbursement is available for a determined amount of training hours, depending on the skills required</li> </ul>	<ul style="list-style-type: none"> <li>Training provider and course must be on Local Area High-Demand Occupational List.</li> <li>Funding is available up to \$5,500 to help reduce training costs for WIOA client.</li> </ul>






## How We Are Measured: Adult / DW

Common Measures performance: State guidelines for performance in 6 specific categories:

Measure	PY 2013 Negotiated/Actual/Outcome	PY 2014 Negotiated/Actual/Outcome (4 <sup>th</sup> Qtr.)
▪Entered Employment Rate - Adult:	73/72.2/98.93%	74/74.3/100.4%
▪Adult Retention:	86/87.1/101.28%	87/87.1/100.1%
▪Adult Wage 6 mo. average wage:	\$11,500/\$12,190/106%	\$12,200/\$12,107/99.2%
▪Entered Employment Rate - Dislocated Worker:	78/83/106.84%	82/82.5/100.6%
▪Dislocated Worker retention:	92/90.8/98.72%	93/88.3/94.9%
▪Dislocated Worker 6 mo. average wage:	\$15,500/\$18,489/119.28%	\$16,700/\$15,592/93.4%



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## Eligibility Guidelines: WIOA Youth (In School)

*Attending school*  
Ages 14 – 21, 235% of poverty, as well as at least one of the identified barriers to employment:

- Basic skills deficient
- An English language learner
- An offender
- Homeless/runaway/foster child or aged out of foster care system
- Pregnant/parenting
- An individual with a disability
- Requires additional assistance to complete an educational program or to secure/retain employment

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## Eligibility Guidelines: WIOA Youth (Out of School)

*Ages 16 – 24, not attending any school*

Has at least one of defined barriers:

- School dropout
- Holds secondary school diploma or recognized equivalent and is low income
- Basic skills deficient
- English language learner
- Offender
- Homeless/runaway/foster child or aged out of foster system
- Eligible for assistance under Section 477 of Social Security Act or in out of home placement
- Pregnant or parenting
- Individual with a disability
- Low income person who requires additional assistance to enter or complete an education program or to secure/retain employment

75% of youth funding must be spent on out of school youth  
20% of youth funding must be spent on work experiences that incorporate academi  
for out of school youth

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**Eligibility Guidelines:  
WIOA TANF Youth Eligibility**


- Youth ages 5-18
- Must be designated as in In-School Youth
- Within 235% of poverty level
- Eligible for Free and / or reduced lunch eligible
- Family recipient of PA DPW Cash Assistance or SNAP benefits

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**Work Experiences**

- An opportunity to gain a work history in the field of your choice
- Networking with future Employers
- Learning work skills
- A Chance to try an occupation
- Receiving a paycheck!!!

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## Special Projects



**Industry Clubs:**


- Local School Districts identify interested students from grades 5-8 who participated in a 6-8 week program focusing on 1 of the 8 identified regional industry clusters
- Each team will learn about what is needed to attain a job in their chosen cluster, from education and training to work experience.


**Industry Club Expo:**

- Teams from school districts encompassing the entire NW region compete for prizes for best Industry Club presentation, using the knowledge to create interactive presentations, judged by local employers, advocates, and providers.

**Youth Awards Luncheon:**

- Individual participants are recognized for their hard work and achievements in various areas. It is an excellent vehicle to showcase local youth talent, while recognizing all of the hard work done by area providers.





## How We Are Measured: Youth/ TANF

**Common Measures performance: State guidelines for performance in 3 specific categories:**

Measure	PY 2013 negotiated /actual/ outcome	PY 2014 negotiated/actual/outcome (4th QTR)
•Youth Placement:	64/60.4/94.4%	67/75.9/113.3%
•Youth Attainment – Degree/Certificate:	76/84.4/111.64%	84/88.4/105.2%
•Youth Numeracy/Literacy	55/80.6/146.46%	68/69.6/102.3%

